

**IN THE UNITED STATES BANKRUPTCY COURT
FOR THE WESTERN DISTRICT OF OKLAHOMA**

In re:)	
)	
RHA Stroud, Inc.,¹)	Case No.: 20-13482-SAH
)	Chapter 11
)	[Jointly Administered]
)	
Debtor.)	

**Patient Care Ombudsman's Initial Report in re:
RHA Stroud/ The Physician's Hospital in Anadarko**

COMES NOW, Deborah Burian, Patient Care Ombudsman ("Ombudsman") and pursuant to 11 U.S.C. 333, submits her First and Final Report.

Factual Background

On the 25th day of November, 2020, the United States Trustee for the Western District of Oklahoma appointed Deborah Burian as Patient Care Ombudsman in the case of RHA Stroud Inc., referred to herein as The Physician's Hospital in Anadarko.

- 1) This is the Ombudsman's initial report and includes the reporting period from November 25th, 2020 to December 30, 2020.

Report of Activity

- 2) As a condition of participation in Medicare, the primary payor for most hospitals, facilities must be surveyed and ensured to be in compliance with the Conditions of

¹ The Debtors in these cases, along with the last four digits of their federal tax identification number is: RHA Stroud, Inc. (2635) and RHA Anadarko, Inc. (2528). The principal place of business for the Debtors is 2308 Highway 66 West, Stroud, OK 74079 and 1002 East Central Blvd. Anadarko, OK 73005.

Participation (42 CFR Part 485 Subpart F) by an approved body. This compliance survey is performed by either a state regulatory agency (Oklahoma State Department of Health - OSDH) or a private accrediting agency; most commonly the Joint Commission on Health Care Accreditation (JCAHO). The Physician's Hospital in Anadarko is certified as a Critical Access Hospital (CAH) and at the time of the bankruptcy filing, had been deemed to meet the Conditions of Participation by the Oklahoma State Department of Health.

- 3) As with all public health facilities during the time of the pandemic, routine hospital survey and accreditation activities have been suspended. There have been no Centers for Medicare and Medicaid Services (CMS) or Oklahoma State Department of Health surveys of this property in 2020. The last survey activity is reported to have occurred in May of 2018 with no condition deficiencies noted.
- 4) During the period of this report, Ombudsman reviewed available documents, conferred with leadership and on December 16th, 2020, conducted a site visit of The Physician's Hospital in Anadarko. During the site visit Ombudsman interviewed staff, conducted rounds and received quality assurance and compliance documents. Ombudsman observed hospital operations and discussed observations with hospital management. Patient Care Ombudsman notice was provided and was posted within the facility.
- 5) Prior and subsequent to initial site visit, Ombudsman communicated with hospital staff and counsel via telephone and email to receive and exchange information as needed to answer questions regarding functioning of the hospital.

- 6) The facility is observed to be taking active steps to minimize the impact of the bankruptcy filing on the operations of the hospital. Vendor relationships are in place to ensure that goods and services are available as needed.
- 7) Ombudsman has received excellent follow up and response from administrative staff during the reporting period. No concerns were noted during the site visit and subsequent review.

Wherefore, Ombudsman, Deborah Burian prays the Court accept and approve this First and Final report of Deborah Burian and for such other relief as the Court deems just and appropriate.

Respectfully submitted,

/s/ Deborah Burian
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PATIENT CARE OMBUDSMEN

Submitted by:

/s/ Stephen J. Moriarty

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